

Social Media Disclaimer

The following terms and conditions govern your access and use of NSSF SACCO LTD's social media sites.

We welcome and encourage open discussion on NSSF SACCO LTD's social media sites – including but not limited to our , Facebook, Twitter, LinkedIn, Instagram, YouTube pages and online story-sharing forums and look forward to receiving any comments, stories and experiences you want to share.

We make reasonable efforts to monitor participation to ensure that you stay on topic, are courteous and avoid making offensive comments. Please remember that information posted on any of our social media platforms should not be considered financial advice and should not replace consultation with a professional financial advisor.

Please be aware that once you post something online, there is the potential for the public to read your words, even years from now. We suggest that you exercise caution when posting on any social media site and that you never disclose personal identifiable information like your personal account number, PIN, phone number, email, address and personal financial information. NSSF SACCO LTD shall not be liable in any way for any losses or claims that arise from any confidential information posted by users on NSSF SACCO LTD Social Media.

While we make reasonable efforts to monitor and/or moderate content posted on our social media platforms, we do not moderate all comments and cannot always respond in a timely manner to online requests for information.

You must comply with Social Media Terms of Use and NSSF SACCO LTD Terms of Use. NSSF SACCO LTD does not monitor every posting of User Content on the NSSF SACCO LTD Social Media sites. We reserve the sole right to review, edit and/or delete any comments we deem are inappropriate. Comments including but not limited to the following may be deleted or edited:

- Material that is unlawful, defamatory, obscene, threatening, harassing, abusive, slanderous, hateful or embarrassing to any other person or entity;
- Off-topic and redundant comments (this includes promotion of events, groups, pages);

- Web sites, organizations and programs not related to or affiliated with the NSSF SACCO LTD;
- Chain letters or 'spam';
- Comments that violate the privacy of our customers and their families;
- Personal attacks; and
- Any other comments violating the legal rights (such as rights of privacy and publicity) of others.
- You hereby confirm that you will not:
 - Post, upload or attach files that contain software or other material protected by intellectual property laws (or by rights of privacy or publicity) unless you own or control the rights thereto or have received all necessary consents.
 - Post, upload or attach files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer;
 - Delete any author attributions, legal notices or proprietary designations or labels in any file or content that is uploaded, posted or attached; or
 - Falsify the origin or source of software or other material contained in a file that is uploaded, posted or attached.
- We also reserve the right to terminate involvement of and where possible restrict access by users who post such content.

All links to other Web sites found linked from NSSF SACCO LTD social media sites are provided as a service to readers, but such linkage does not constitute endorsement of those sites by NSSF SACCO LTD and as such we are not responsible for the content of external Web sites.

By submitting content to any of NSSF SACCO LTD social media sites, you understand and acknowledge that this information is available to the public, and that we may use this information for internal and external promotional purposes. Please note that other

participants may use your posted information beyond the control of NSSF SACCO LTD.
If you do not wish to have the information you have made available via this site used,
published, copied and/or reprinted, please do not post on this page.

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